PHOENIXCYBER

DATASHEET

SOAR Security Engineering Services

AT A GLANCE

This service provides full-stack security engineering subject matter experts to augment a team to design and build SOAR solutions that require custom development, testing, and integrations.

SUBSCRIPTION SCHEDULE

- Six or Twelve Months
- Full, Half, or Quarter-Time Resources*

PROJECT TEAM

- Phoenix Cyber will work alongside the organization's team to augment existing staff or provide a dedicated SOAR expert team to complete the organizations' objectives.

SKUS

PC-SVCS-SOAR-SUB-FTE-12M
PC-SVCS-SOAR-SUB-FTE-6M
PC-SVCS-SOAR-SUB-HTE-12M
PC-SVCS-SOAR-SUB-HTE-6M
PC-SVCS-SOAR-SUB-QTE-12M
PC-SVCS-SOAR-SUB-QTE-6M

Quarter and half-time resources are booked consecutively in one-week intervals

OVERVIEW

Phoenix Cyber provides Security Orchestration, Automation, and Response (SOAR) Security Engineering Services to help integrate and automate security operations tasks across different security tools and teams to ensure efficient management of the security operations center. Our SOAR Security Engineering Services enable the design and build of SOAR solutions that require custom development, testing, and integration with other security tools. These services include:

- **System Design:** Phoenix Cyber's security engineers will design and review the technical architecture of the SOAR solution, including selecting and integrating the necessary security tools and data sources, defining workflows and automation rules, and configuring the necessary APIs and connectors.
- **SOAR Platform Customization:** Engineers will customize the SOAR solution to meet the specific security operations needs of the organization, including developing custom playbooks, automating unique workflows, and integrating custom tools and data sources.
- **Testing and Deployment:** All SOAR integrations are tested to ensure they meet the security and performance requirements of the organization. Once tested, the solution is deployed within production and all necessary training and support is provided to the security operations team.
- **Maintenance and Optimization:** Once deployed, security engineers will monitor and maintain the SOAR solution, identify any issues or performance problems, and optimize the solution to improve security operations effectiveness.

This offering provides access to Phoenix Cyber's team of SOAR experts and can complement an existing team or work as an independent team expediting the organization's mission. The services may include:

- Program Management
- Platform Installation/Migration
- Third-Party Tool Integration
- Custom Development
- UI/UX Design
- Staff Training
- Operations and Sustainment

SOAR Security Engineering Services

KEY BENEFITS

- **Expertise when needed:** Phoenix Cyber has a pool of SOAR and cybersecurity experts available when needed to maximize automation efficiency. In addition to traditional developers, the team includes other SMEs available to scale the program, such as UI/UX developers who can customize the user's visual experience.

- **Proven performance:** The engineering team has a vast breadth and depth of experience successfully building integrations between SOAR platforms and legacy third-party tools.

- **Scalable and customizable resources:** Offering a flexible engagement model from quarter-time (e.g., 1 week per month) to full-time options gives organizations the ability to scale up or down depending on their needs.

CONTACT US AT **SALES@PHOENIXCYBER.COM**

About Phoenix Cyber

Phoenix Data Security Inc. DBA Phoenix Cyber is a national provider of cybersecurity engineering services, operations services, and sustainment services to organizations determined to strengthen their security posture and enhance the processes and technology used by their security operations team. Our clients include healthcare providers, financial services companies, U.S. Department of Defense, U.S. Federal Government and Federal Government prime contractors.