

## SOAR Program Assessment

### AT A GLANCE

This service evaluates an existing SOAR customer's implementation, including a complete review of the organization's SOAR program maturity, performance, and effectiveness. From this evaluation, Phoenix Cyber will create a system health, configuration, and workflow design baseline.

### DELIVERABLES

- SOAR Maturity Roadmap
- SOAR Program Optimization Timeline

### SCHEDULE

Four Weeks

### ASSESSMENT TEAM

- Phoenix Cyber will work in partnership with the organization and its team to conduct the Assessment.
- Phoenix Cyber accesses and reviews key information with organization stakeholders (engineering, operations & leadership).

### SKU

PC-SOAR-PAS

### OVERVIEW

Phoenix Cyber's SOAR Program Assessment evaluates the effectiveness of the organization's current Security Orchestration, Automation, and Response (SOAR) program. During the Assessment, Phoenix Cyber will review the organization's current SOAR program maturity, performance, and effectiveness. Areas of evaluation include:

- **Strategy and Governance:** The Assessment reviews the alignment of the SOAR program with the organization's overall security strategy and governance framework. This includes an evaluation of the program's objectives, policies, and procedures, as well as its alignment with business goals and regulatory requirements.
- **Technology Infrastructure:** The Assessment includes an evaluation of the SOAR program's technical architecture, including the integration of security tools, data sources, and platforms.
- **Process and Workflow:** The Assessment evaluates the effectiveness of the SOAR program's current incident response and security operations processes and workflows, while assessing the program's ability to detect, prioritize, and respond to security incidents efficiently.
- **Metrics and Reporting:** The Assessment reviews the SOAR program's ability to measure its performance. This includes evaluating its ability to generate relevant metrics and reports to support decision-making and continuous improvement.
- **Team Capabilities:** The Assessment also provides an evaluation of the SOAR program team's skills, training, and expertise. It will review the team's ability to manage the SOAR program's technical infrastructure, processes, and workflows.

Based on the findings of the SOAR Program Assessment, the Phoenix Cyber team will develop a roadmap and timeline for optimizing the SOAR program. This enables the organization to realize the full benefits of their current SOAR solution quickly and then build upon that momentum.

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## KEY BENEFITS

- **Accelerated incident response times:** Once organizations understand the gaps in their current incident response process and identify areas of improvement, they can enable a more automated incident response strategy, thus decreasing their time to respond to threats.
- **Increased stakeholder engagement:** By providing key stakeholders visibility into the program and opportunities to provide feedback, there will be increased focus on making the rollout of SOAR a success to drive business outcomes.
- **Better resource allocation:** Identifying where resources are being used effectively and where there are gaps ensures that resources are being fully optimized, and the organization will realize better results with the same or fewer resources.
- **Improved decision-making:** With a focus on generating relevant metrics and reports, an organization can make more informed, data-driven decisions on SOAR improvements and enhancements.

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### About Phoenix Cyber

Phoenix Data Security Inc. DBA Phoenix Cyber is a national provider of cybersecurity engineering services, operations services, and sustainment services to organizations determined to strengthen their security posture and enhance the processes and technology used by their security operations team. Our clients include healthcare providers, financial services companies, U.S. Department of Defense, U.S. Federal Government and Federal Government prime contractors.